

Connexions Principles and values

Connexions West Yorkshire is founded on:

- **The voice of young people** - responsive to their needs
- **Partnership** - agencies collaborating to achieve more for young people, parents and communities than agencies working in isolation
- **Universality** - services for all young people differentiated according to need
- **Inclusion** - enabling young people to remain in mainstream education and training and preventing them moving to the margins of their community
- **Empowerment** - enabling young people to take control and responsibility for their decision making, maximising their potential
- **Impartiality** - delivering services without prejudice or bias, respecting the needs and values of our young people
- **Accessibility** - providing ready access at appropriate times
- **Equality and diversity** - actively promoting equality of opportunity, challenging discriminatory practices and overcoming barriers to progression
- **Quality** - promoting a responsive and proactive culture with systems which are quality assured to deliver continuous improvement
- **Accountability** - to young people for the outcomes agreed with them and to communities and the partnership to achieve what is needed
- **Excellence, innovation and creativity** - providing services that will both inspire and raise aspirations
- **Efficiency** - maximising resources to achieve economies of scale for the benefit of customers
- **Best Practice** - derived from collective experience and the proven evidence base as expressed by young people and partners