

2009/10 Client Feed Back : Huddersfield

Total Number of respondents : 32

Q1. Why did you come to the careers centre today?

- To see if I could find work
- EMA enquiry
- Use facilitys (sic)
- To finish a claim for job centre
- To help with a job , or course
- To speak to a career adviser
- Don't know
- Just to see old faces
- To have a rest on a comfy seat
- Use of computers to write C.V.
- To write my c.v.
- To look for a job
- Update my c.v and look at jobs
- For assistance completing a job application form
- To borrow a pen
- To look for jobs
- To look for jobs
- To find a job
- Ashley told me to come
- Jobs, housing
- To ask about college
- To look 4 a job whilst at college
- To look 4 a job
- To see Lindsey Foster
- Get a job
- To wait with Emma
- So then (sic) my mate can speak to her advisor
- CV
- To look for a job
- EMA form
- To look for information of midwifrey(sic)

Q1a. Did you get what you came for?

Yes	No	Unanswered
23	8	1

[Type text]

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Q1b. If no, how could we have helped you more?	<ul style="list-style-type: none"> • Form to cover the appropriate info. • haven't • give me some mune (sic) • don't know yet • there could have been more career advisers available • ? • Can't get any better • Not at all , the service is good • Faster service • Need a job • 				
Q2. How was the service you receive from our staff today?	Excellent 22	Good 5	Okay 5	Poor	N/A
Q2a. How could the service have been improved?	<ul style="list-style-type: none"> • Help with speaking to people • No improvement needed • Quicker computers also maybe more advises (sic) to help each person on C.V. writing • A cup of tea would ave (sic) been nice • It was perfect • Could not have been better (excellent) • More ink • Have more info. About jobs • No • N/A • Faster • Faster • With music in the waiting area • Its good enough • Don't know • Don't need to improve it • Na 				
Q3. What do you think of the centre?	Excellent 16	Good 9	Okay 4	Poor 0	Unanswered 3
Q3a. How could the centre be improved?	<ul style="list-style-type: none"> • Help with customers • A bar 				

[Type text]

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	<ul style="list-style-type: none"> • ? • It couldn't • Maybe a silent are (sic) for computer use • Plasma TVs and sky sports • Thankyou • They need music in the centre • Get 2 people on reception • Free lollys (sic) for being good • Get a printer what works • With music • Nowt • N/A • N/A 		
<p>Q4. Have you got any other comments?</p>	<ul style="list-style-type: none"> • No • No • Staff very helpful • The computer software for searching for careers was very helpful • Nah man • Keep up good work • Staff are very helpful and friendly • A bar would be nice too • Remember the name (Q) • XXXXXX, a true professional • Wonderful staff • Music in the centre • No • We want music • :-) • No comments • Yes they was (sic) very helpful , thanks • Get a printer what works • Nah • Nice staff • Very friendly, helpful staff. You should be proud !! 		
<p>Q5. Are you over 20?</p>	<p>Yes</p> <p>12</p>	<p>No</p> <p>16</p>	<p>Unanswered</p> <p>4</p>