

# Year 11 Survey 2010

## **EXECUTIVE SUMMARY**

This is the 14<sup>th</sup> consecutive annual Yr 11 survey conducted by Calderdale and Kirklees Careers Ltd.

## **AIMS OF THE SURVEY**

- To assess satisfaction by pupils with the work of Calderdale & Kirklees Careers in school.
- To obtain feedback on current and future service provision , to inform business planning.
- To provide evidence of young people's awareness and understanding of the service.
- To gather qualitative and quantitative data to measure the impact of the service.
- To compare perceptions between those identified as in need of support and those who do not
- To provide a comparison with last year's survey.

## **METHODOLOGY**

In August 2010, questionnaires were sent directly to a 20% sample of the 2009/10 cohort. The sample size reflects the rate used in the previous year's survey. The percentages sent out to those who attended schools in the two Local Authority areas reflect the percentages in the cohort. Special schools were not included in the survey.

Whilst the response rate for supported group was lower than from the non-supported , it is still robust enough sample from which to be able to draw conclusions.

A total of 358 responses were returned from the 1546 questionnaires sent out; a response rate of 23%, 1.5% higher than 2008/9 but still a disappointing response compared to the rate of 34% in 2007/8 and 37% in 2006/7 . The lowest response was from Calderdale supported Group at 16.5%

Incentives offered were; £100 voucher prize and five runner up prizes of £10 music vouchers

## **QUESTIONS**

This year the survey included an additional 3 questions;

- "Was it made clear to you exactly how to contact your Personal Adviser?"
- "Do you feel your Personal Adviser listened to you?"
- "Do you feel that your Personal Adviser gave you the chance to ask questions and/or clarify issues?"

## **KEY FINDINGS**

- As with previous years, schools continue to play an important role in making pupils aware of the Connexions service
- Most pupils stated that they had seen their PA at least twice with the exception of 4.5% of non-supported Kirklees pupils who were seen only in a group, significantly less than the 11% seen in a group last year
- 7% of non-supported Calderdale , and 4.5% of non-supported Kirklees pupils said that it wasn't made clear to them exactly how to contact the Personal Adviser
- 13% - 13.5% of both non-supported Calderdale & non-supported Kirklees pupils said that they were not clearer about their plans as a result of seeing their P.A
- A significant majority of pupils in Calderdale and Kirklees reported their PA to be helpful, respectful, knowledgeable, supportive, friendly and approachable, explained things clearly and was honest and upfront.
- 6% of supported Calderdale pupils felt that their PA didn't listen to them, and between only 1-2% of all pupils felt that their PA didn't give them an opportunity to ask questions. This supports the evidence that there is meaningful, interactive dialogue between pupil and P.A.
- The Schools Connexions Resource Centre/ Careers Library is still considered the most valuable source of information for all pupils . However, compared to last year its popularity has fallen by between 5 - 11 % across all the 4 groupings.

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- 'Get organised' is rated as the 2<sup>nd</sup> most popular source of information in all groupings. Its popularity among non-supported pupils has risen by between 2.5% in Kirklees and 7% in Calderdale, but has fallen by 3% in Calderdale and 6% in Kirklees for supported pupils compared to last year.
- 10% of non-supported Kirklees pupils did not refer to any of the information sources stated in the survey choices as their method of gaining information about careers or courses. 26.5% of supported Calderdale and 14% of supported Kirklees pupils stated that they did not receive 'Get Organised'. Of those pupils that received the 'Get Organised' Booklet, there has been a significant increase across 3 of the groupings of pupils that state that they did not find it useful – the highest % being 26.5% of supported Calderdale pupils, an increase of 13.5% on last year. 18.5% of Kirklees non-supported pupils do not find it useful – a comparable rate with the result last year
- Overall the satisfaction rate with the service provided by Calderdale and Kirklees Careers is 89% in Calderdale and 91.5% in Kirklees – lower than last year. However the level of non-response to this question was significant ranging from 3.5% - 9% across 3 of the groupings (Calderdale non-supported, excepted ) compared to a 1.5% non-response rate last year.

### BACKGROUND & SAMPLE METHOD

Calderdale						
Supported	Number in cohort	% of cohort	Questionnaires Sent out	% of cohort	Returned	% returned
	1054	37.5%	209	20%	34	16.5%
Non supported	Number in cohort	% of cohort	Questionnaires Sent out	% of cohort	Returned	% returned
	1756	62.5%	353	20%	88	25%
Totals	2810	100%	562	20%	122	22%
Kirklees						
Supported	Number in cohort	% of cohort	Questionnaires Sent out	% of cohort	Returned	% returned
	1857	37.5%	369	20%	73	20%
Non supported	Number in cohort	% of cohort	Questionnaires Sent out	% of cohort	Returned	% returned
	3085	62.5%	615	20%	163	26.5%
Totals	4942	100%	984	20%	236	24%

Note – All percentages have been rounded up or down to 0.5 accordingly

The data was inputted into SNAP evaluation software.

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## RESPONSES

**Q1 How did you find out about the Connexions Service provided by CK Careers?**

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
From my teachers	21	62%	From my teachers	60	68.5%
From the PA	9	26.5%	From the PA	23	26%
From a poster in school	2	6%	From a poster in school	0	0%
In a leaflet	0	0%	In a leaflet	3	3.5%
Internet	0	0%	Internet	1	1%
Some other way	0	0%	Some other way	0	0%
No reply	2	6%	No reply	1	1%
Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
From my teachers	45	61.5%	From my teachers	105	64.5%
From the PA	16	22%	From the PA	33	20.5%
From a poster in school	5	7%	From a poster in school	10	6%
In a leaflet	0	0%	In a leaflet	4	2.5%
Internet	3	4%	Internet	5	3%
Some other way	0	0%	Some other way	0	0%
No reply	4	5.5%	No reply	6	3.5%

Some pupils ticked more than one option.

**Q2 Was it made clear what help was available?**

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
Yes	30	88%	Yes	76	86.5%
No	4	12%	No	12	13.5%
No reply	0	0%	No reply	0	0%
Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
Yes	67	92%	Yes	146	89.5%
No	3	4%	No	15	9.5%
No reply	3	4%	No reply	2	1%

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### Q3 How many times did you see your PA?

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
Once	4	12%	Once	23	26%
Twice	12	35%	Twice	44	49.5%
More than twice	17	50%	More than twice	19	21.5%
Only in a Group	0	0%	Only in a Group	1	1%
No reply	1	3%	No reply	1	1%

  

Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
Once	4	5.5%	Once	51	31%
Twice	15	20.5%	Twice	50	31%
More than twice	52	71%	More than twice	55	33.5%
Only in a Group	1	1.5%	Only in a Group	7	4.5%
No reply	1	1.5%	No reply	0	0%

### Q4 Was it made clear to you exactly how to contact your Personal Adviser?

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
Yes, a lot	19	56%	Yes, a lot	47	53.5%
A little	13	38%	A little	34	38.5%
Not at all	1	3%	Not at all	6	7%
No reply	1	3%	No reply	1	1%

  

Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
Yes, a lot	41	56.5%	Yes, a lot	98	60%
A little	26	35.5%	A little	57	35%
Not at all	3	4%	Not at all	7	4.5%
No reply	3	4%	No reply	1	0.5%

### Q5 Did You feel clearer about your plans and decisions as a result of seeing your PA?

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
Yes	18	53%	Yes	28	32%
A little	12	35%	A little	48	54.5%
No	3	9%	No	12	13.5%
No reply	1	3%	No reply	0	0%

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### Q5 Did You feel clearer about your plans and decisions as a result of seeing your PA?

Kirklees					
Supported			Non supported		
Base 73			Base 163		
Yes	52	71%	Yes	63	38.5%
A little	15	20.5%	A little	78	48%
No	5	7%	No	21	13%
No reply	1	1.5%	No reply	1	0.5%

### Question 6 Is there anything else your personal adviser could have done to help you?

See written responses at annex 2.

### Q7a Please describe your PA in school: Helpful

Calderdale					
Supported			Non supported		
Base 34			Base 88		
Very	21	62%	Very	44	50%
Quite	10	29%	Quite	34	38.5%
Not very	2	6%	Not very	8	9%
Not at all	1	3%	Not at all	2	2.5%
Don't know	0	0%	Don't know	0	0%
Kirklees					
Supported			Non supported		
Base 73			Base 163		
Very	52	71%	Very	75	46%
Quite	18	24.5%	Quite	71	43.5%
Not very	1	1.5%	Not very	10	6%
Not at all	2	3%	Not at all	4	2.5%
Don't know	0	0%	Don't know	3	2%

### Q7b Please describe your PA in school: Respectful

Calderdale					
Supported			Non supported		
Base 34			Base 88		
Very	24	70.5%	Very	67	76%
Quite	7	20.5%	Quite	18	20.5%
Not very	3	9%	Not very	3	3.5%
Not at all	0	0%	Not at all	0	0%
Don't know	0	0%	Don't know	0	0%
Kirklees					
Supported			Non supported		
Base 73			Base 163		
Very	64	87.5%	Very	112	69%
Quite	8	11%	Quite	45	27.5%
Not very	0	0%	Not very	3	2%
Not at all	1	1.5%	Not at all	1	0.5%
Don't know	0	0%	Don't know	2	1%

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### Q7c Please describe your PA in school: Knowledgeable

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
Very	21	61.5%	Very	49	56%
Quite	8	23.5%	Quite	34	38.5%
Not very	3	9%	Not very	4	4.5%
Not at all	1	3%	Not at all	1	1%
Don't know	1	3%	Don't know	0	0%

  

Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
Very	50	68.5%	Very	89	54.5%
Quite	20	27.5%	Quite	60	37%
Not very	1	1.5%	Not very	9	5.5%
Not at all	2	3%	Not at all	3	2%
Don't know	0	0%	Don't know	2	1%

### Q7d Please describe your PA in school: Supportive

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
Very	21	61.5%	Very	49	55.5%
Quite	9	26.5%	Quite	33	37.5%
Not very	3	9%	Not very	5	6%
Not at all	1	3%	Not at all	1	1%
Don't know	0	0%	Don't know	0	0%

  

Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
Very	53	72%	Very	90	55%
Quite	16	22%	Quite	49	30%
Not very	2	3%	Not very	16	10%
Not at all	2	3%	Not at all	5	3%
Don't know	0	0%	Don't know	3	2%

### Q7e Please describe your PA in school: Friendly and Approachable

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
Very	24	70.5%	Very	55	62.5%
Quite	8	23.5%	Quite	28	32%
Not very	1	3%	Not very	3	3.5%
Not at all	1	3%	Not at all	2	2%
Don't know	0	0%	Don't know	0	0%

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### Q7e Please describe your PA in school: Friendly and Approachable

Kirklees					
Supported			Non supported		
Base 73			Base 163		
Very	61	83.5%	Very	116	71%
Quite	10	13.5%	Quite	40	24.5%
Not very	1	1.5%	Not very	3	2%
Not at all	1	1.5%	Not at all	2	1%
Don't know	0	0%	Don't know	2	1%

### Q7f Please describe your PA in school: Explained things clearly

Calderdale					
Supported			Non supported		
Base 34			Base 88		
Very	20	59%	Very	49	55.5%
Quite	8	23%	Quite	26	30%
Not very	3	9%	Not very	11	12.5%
Not at all	3	9%	Not at all	2	2%
Don't know	0	0%	Don't know	0	0%

  

Kirklees					
Supported			Non supported		
Base 73			Base 163		
Very	46	63%	Very	77	47%
Quite	21	28.5%	Quite	66	40.5%
Not very	3	4%	Not very	11	7%
Not at all	1	1.5%	Not at all	6	3.5%
Don't know	2	3%	Don't know	3	2%

### Q7g Please describe your PA in school: Honest and Upfront

Calderdale					
Supported			Non supported		
Base 34			Base 88		
Very	22	64.5%	Very	55	62.5%
Quite	7	20.5%	Quite	25	28.5%
Not very	2	6%	Not very	8	9%
Not at all	2	6%	Not at all	0	0%
Don't know	1	3%	Don't know	0	0%

  

Kirklees					
Supported			Non supported		
Base 73			Base 163		
Very	50	68.5%	Very	90	55%
Quite	20	27.5%	Quite	61	37.5%
Not very	0	0%	Not very	7	4.5%
Not at all	2	3%	Not at all	3	2%
Don't know	1	1.5%	Don't know	2	1%

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**Q8 Do you feel that your Personal Adviser listened to you?**

Calderdale					
Supported			Non supported		
Base 34			Base 88		
Yes, a lot	23	67.5%	Yes, a lot	67	76%
A little	8	23.5%	A little	20	23%
Not at all	2	6%	Not at all	1	1%
No reply	1	3%	No reply	0	0%
Kirklees					
Supported			Non supported		
Base 73			Base 163		
Yes, a lot	57	78%	Yes, a lot	113	69.5%
A little	14	19%	A little	46	28%
Not at all	1	1.5%	Not at all	3	2%
No reply	1	1.5%	No reply	1	0.5%

**Q9 Do you feel that your Personal Adviser gave you the chance to ask questions and/or clarify issues?**

Calderdale					
Supported			Non supported		
Base 34			Base 88		
Yes, a lot	23	67.5%	Yes, a lot	67	76%
A little	9	26.5%	A little	20	23%
Not at all	0	0%	Not at all	1	1%
No reply	2	6%	No reply	0	0%
Kirklees					
Supported			Non supported		
Base 73			Base 163		
Yes, a lot	55	75%	Yes, a lot	111	68%
A little	12	16.5%	A little	41	25%
Not at all	2	3%	Not at all	3	2%
No reply	4	5.5%	No reply	8	5%

**Q10 Which of the following did you use when looking for information about careers or courses?**

Calderdale					
Supported			Non supported		
Base 34			Base 88		
School Connexions Resource centre/Careers Library	22	64.5%	School Connexions Resource centre/Careers Library	62	70.5%
Careers programmes such as Kudos	6	17.5%	Careers programmes such as Kudos	29	33%
www.workabout.org.uk	6	17.5%	www.workabout.org.uk	6	7%
www.calderdaleprospectus.co.uk	10	29.5%	www.calderdaleprospectus.co.uk	31	35.5%
www.kirkleesoptions.org.uk	3	9%	www.kirkleesoptions.org.uk	5	6%
Other websites	5	14.5%	Other websites	17	19.5%
Get Organised Booklet	10	29.5%	Get Organised Booklet	38	43%
None of the above	3	9%	None of the above	2	2%

Some pupils ticked more than one option.

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**Q10 Which of the following did you use when looking for information about careers or courses?**

Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
School Connexions Resource Centre/Careers Library	47	64.5%	School Connexions Resource Centre/Careers Library	97	59.5%
Careers programmes such as Kudos	10	13.7%	Careers programmes such as Kudos	48	29.5%
www.workabout.org.uk	13	18%	www.workabout.org.uk	46	28%
www.calderdaleprospectus.co.uk	2	3%	www.calderdaleprospectus.co.uk	6	4%
www.kirkleesoptions.org.uk	10	13.5%	www.kirkleesoptions.org.uk	23	14%
Other websites	7	9.5%	Other websites	35	21.5%
Get Organised Booklet	17	23%	Get Organised Booklet	71	43.5%
None of the above	7	9.5%	None of the above	16	10%

Some pupils ticked more than one option.

**Q11a The Get Organised Brochure is given out in Year 11. How did you receive it ?**

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
Handed out by teacher	18	53%	Handed out by teacher	71	81%
Handed out by PA	4	11.5%	Handed out by PA	9	10%
Didn't get one	9	26.5%	Didn't get one	6	7%
In some other way	1	3%	In some other way	0	0%
No response	2	6%	No response	2	2%
Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
Handed out by teacher	36	49%	Handed out by teacher	110	67.5%
Handed out by PA	19	26%	Handed out by PA	32	19.5%
Didn't get one	10	14%	Didn't get one	9	5.5%
No response	8	11%	No response	12	7.5%

**Q11b Did you find Get Organised useful?**

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
Yes	11	32.5%	Yes	30	34%
A little	12	35%	A little	37	42%
No	9	26.5%	No	20	23%
No response	2	6%	No response	1	1%

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**Q11b Did you find Get Organised useful?**

Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
Yes	24	33%	Yes	52	32%
A little	28	38.5%	A little	72	44%
No	12	16.5%	No	30	18.5%
No response	9	12%	No response	9	5.5%

**Q12 What other information would you have liked to help you make a career decision?**

See written responses at annex 2.

**Q 13 Overall how satisfied were you with the service you received?**

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
Very satisfied	16	47%	Very satisfied	34	38.5%
Fairly satisfied	13	38%	Fairly satisfied	48	54.5%
Not very satisfied	2	6%	Not very satisfied	6	7%
No reply	3	9%	No reply	0	0%

  

Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
Very satisfied	43	59%	Very satisfied	70	43%
Fairly satisfied	24	33%	Fairly satisfied	79	48.5%
Not very satisfied	3	4%	Not very satisfied	8	5%
No reply	3	4%	No reply	6	3.5%

**Q14 Are there any ways in which you think we could improve the service we offer to young people?**

See written responses at annex 2..

**Q15 Are you now?**

Calderdale					
Supported			Non supported		
<i>Base 34</i>			<i>Base 88</i>		
At school	14	41%	At school	53	60.5%
At college	14	41%	At college	30	34%
Job	1	3%	Job	3	3.5%
Training	1	3%	Training	0	0%
Unemployed	2	6%	Unemployed	0	0%
No reply	2	6%	No reply	2	2%

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### Q15 Are you now?

Kirklees					
Supported			Non supported		
<i>Base 73</i>			<i>Base 163</i>		
At school	9	12%	At school	40	24.5%
At college	52	71%	At college	105	64.5%
Job	5	7%	Job	4	2.5%
Training	2	3%	Training	2	1%
Unemployed	2	3%	Unemployed	6	3.5%
No reply	3	4%	No reply	6	3.5%

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## ANNEX 2

### Q1

**(Supported)**

**Calderdale:**

activity days about connexions in school  
assembly  
drop in at forest cottage. one of the connexions advisers came to talk to the people who go  
my friends told me  
also at calderdale college  
school library  
a friend

**Kirklees:**

friends and families  
connexions officer  
school  
a friend recommended that i saw the careers officer at school  
friends  
the television  
friend and relatives

**(Non supported)**

**Calderdale:**

Through PSHE in years 9 and 10  
friends  
in a PSHCE lesson  
my mum because she knew all about connexions because of her job

**Kirklees:**

My teachers im ethos told me all about use  
Mother  
Someone also came in and did an assembly about it  
friends  
Older Sister  
We were informed and reminded of the 'connexions office' weekly in our assembly's  
Family  
through a friend

### Q5

**(Supported)**

**Calderdale:**

nope  
listened more to what i thought and being more supportive with my decision  
no  
nothing, she was great in helping me decide what to do in life  
no nothing  
they did all they could  
no they were so helpful  
no. she covered everything, part time jobs, courses options and looking into what courses will i need to do for my chosen career  
not really  
no  
nope, i already knew what i was going to do  
no  
no because my personal adviser did what she could to help me with my plans and decisions

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no  
no  
she could have made more of an effort to see us regularly, ask us what we're interested in, discuss options, advise more suitable careers and consider some ideas  
no  
what i wanted to do at college and what college to go closer to my house  
no not really  
not really  
give higher education and job advice  
no  
no. my personal adviser helped me out a lot and gave me suggestions as to what steps i should take to go forward  
no  
no  
yes got me into a college course  
no everything was ok and i got good advice  
not sure really, i asked what i had to

### **Kirklees:**

no  
no he did everything possible  
n/a  
couldn't have done more brilliant  
unless she could help me decide what i want to become  
no  
she did everything to help me  
no i was advised well  
no  
n/a  
no  
no  
no  
no not really  
no  
they could be more personal advisers for more children  
no  
explain more clearly and in more detail  
no  
to have told me how to properly write up cvs in order to help me get a job  
no  
no  
to see more often  
no she did more than enough she helped me alot :) thankyou!  
no she did everything and got me a good placement in college  
no  
could talk about more part time work and regular updates  
no not really  
no she was very helpful  
no  
if i couldn't get into college she/he could have helped me get back in  
no  
had more knowledge on specific requirements in terms of grades for particular courses at university  
no  
no everything was made clear  
give me a number or an email that i could have reached them by in my own time (out of school)  
no  
helped me before starting with my gcse's  
no not really

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no everything i asked was covered and she also gave me extra information about things i had not thought of  
no!

i suggest that the adviser should see us more

no i had already made up my mind of what i wanted to do, i just need help getting there  
given more information about college

no

nothing she helped me so much about my dad's death and got me counselling

no

no not really, she helped me as much as she could

could have seen me more often

no

no

none

nothing she was a great help

helped me to get into college/job placement

no because the questions i asked she explained to me very carefully and i understood everything she said

no

no not really

no

my personal adviser could have told me more about apprenticeships which i could do

if they have change the course of mine but there was no place on the course that i wanted to change the course

no there was nothing they could improve as they got m3 on to the course i'm on to now which i'm really grateful for thank-you

no not really

### (Non supported)

#### Calderdale:

Provided more information about part - time jobs in the area

not really

said what universities I could go to

No

Mp, Gave me loads of websites to help

Provided me with more details of my plans and decisions

None

More reference to subjects needed to be taken for certain career paths

No

Been more informed. she did hardly know what she was doing reading from a book

Not really

Given me more information

No. my personal advisor gave me more help and advice that i needed.

No

Told me about more choices, jobs, colleges

No

Nopr

Told us more about what's available

no everything was great

no

spoke to everyone individually

n/a

find me a job

nope

she could have given us more choice and worked with us on a more one to one level

no she did everything to help me

known more about colleges and universities outside the area

no

got back in touch with me about the types of careers in a certain field

more information about universities after 6th form or college

done more research into specific career choices i was interested in to see the exact level of qualifications i needed

## Year 11 Survey 2010

Could have supported that i wanted to be a solicitor instead of saying don't bother trying! i got A\*-C in all GCSEs!  
offered more possibilities as to what i could possibly look at doing  
no i don't think so  
told me about university courses available in the future  
no  
given us more info on how/where to get part time jobs  
asked me what it was i found interesting about my chosen career  
my personal adviser in year 11 wasn't very helpful to me because she didn't like me and halfway through she really hurt my feelings so she could have been a bit nicer  
no the service was first class  
i thought a few more meetings would be nice and if they could have shown me jobs relating to my chosen subjects  
not really  
no  
don't know  
no i thought he was amazingly helpful  
more information to collect about the chosen course you wanted  
nothing  
know the answers to the questions i ask

### **Kirklees:**

Explained more about my subjects  
Nope  
Not Really  
I had to think twice before going to see my advisor and that was because she was ignorant to deal with me and ignored me and very snappy  
No  
Helped with problems at home  
No  
Helped me research different options at college etc.  
No  
Found more jobs available to us from the subjects we had taken  
No  
Made sure she was a bit more known so that people knew when/where/why they could find her  
Given me more information about what was best for me as an individual  
No  
No Thanks  
Given handouts with key tel no's of recruitment, colleges, careers, job centres  
Not that i can think of  
Not really i would have preferred an appointment by myself instead of with a group  
No not really  
seen them one more time  
No  
No she did everything right  
Offer more time if possible (onlu in school half day, one day a week and had under year to get through)  
Spend more time with students  
More information on the colleges available  
Given more advice on which subjects were suitable or needed for my aspiring iniversity course.  
Atually having a meeting  
Given me more information on what A - Levels were needed for certain university courses more course information  
No  
No  
No  
No  
Nope  
Had a few more meetings  
No  
See me more often on a one to one basis

## Year 11 Survey 2010

No

They could've helped with a back up career plan as results can vary for people

Have a sperate interview

No I already knew what I needed to and any extra things she told me, websites

Explained in a bit more detail what subjects lead to what careers

no she did everything possible for me

Not really

explained more about what different college have to offer

no eveything was explained very well and help was always there

no nothing, they done enough

told more information about courses

No

make the options clearer without additinal and unessary information

More info on options and meeting on own

I felt that other people who were getting lower grades than myself got more help or more meetings than me which would of helped

More arranged individual sessions or appointments would have been useful to keep us up to date with careers information.

no

No

Give ne help in choosing my subjects for college that would help in the career path i wanted

No

no

no

nothing

help arrange work experience

not really , it was my obsession to do what i did i didnt really need any help.

help me pick a career that is suited to my personality instead of just going on the first thing said

Had all the help i needed

Tell me more about university opportunities and other options to go into careers of my choice.

No

No

Enlighten me about a wider variety of career choices

No

Given advice on future uni courses i could take

No

given me more leads to follow for my own career research

See me more often

No

No, Lindsey was fantastic, she helped me research both of the career paths i was interested in.

No She did everything i needed.

no not really because i had already researched everything i needed to know before my meeting with mu personal advisor

Made the information more clear and precise, what GCSE results needed for a university course.

Nope

No

Supported you more in what you wanted to do

Not Really

No

More one to one sessions

No she did the most she could have possibly done

No

More specific info on university courses

More info on universitys and requirements

Nothing

It would be very useful for a Personal Advisor to have personal knowledge regarding a specific career path but I understand that this would be difficult.

Maybe suggested place I could do voluntary work at

Help in finding a part time job

## Year 11 Survey 2010

Actually applied me to the college I asked for !

Given me more information an atual career paths that were available to me, Also good subjects to take at college depending on career path

No

No

No

She could have given me information about the kind of jobs I was interrested in rather than completely unrelated ones

no

No

No

not really

Not really though she was really helpful

No

No

### Q8a1

**(Supported)**

**Calderdale:**

handed out in assembly

given by senior member of staff when leaving year 11 assembly

**Kirklees:**

i lost it once and got another from the library

**(Non supported)**

**Calderdale:**

in assembly they were handed out

also got one off my personal adviser

**Kirklees:**

By Post

In the post sent to my parent

Had to get it myself

in assembly

Assembly

i recieved enough information from my personal advisor

cant remember where i got one

Assembly

Mum found it very useful

On an alternative curriculum day

### Q9

**(Supported)**

**Calderdale:**

nothing

the positive and negative points about my career decision

none

nothing it was really helpful

more course information but i blame the colleges for that not the personal adviser

make things more simple and easy to understand

nothing really that was enough

more information available on courses

more choice of careers

none

don;t need to put any more information in. it helped me with the information that was in it.

## Year 11 Survey 2010

certain grades which are needed to under take a job of my choice  
something that would inspire s at the start of Year 10 and 11 like a play or drama act, something that would instest us and advertise different types of jobs. an activity day just inspiring us about different jobs.  
film about choices and how they can effect your life in the future  
i got all the information and help what i needed  
the personal adviser that came to school made appointments with everyone on lots of occasions and i only had one appointment and everything i went she wa busy!  
none really i had all the information i needed  
nothing, it was very clear  
examples of other students and how they come across their choices  
none  
i feel that i did get a lot of information and by using this information i feel that i can achieve what i am aiming for.  
nothing  
nothing  
a list of courses and how to apply  
don't know really, all the help i recieved was good enough  
not sure  
no

### Kirklees:

nothing  
n/a  
don't know  
none  
none  
none  
n/a  
ideas from friends/teachers/personal adviser  
which further education establishes dealt with my chosen career paths  
nothing  
none really, i had an idea what i wanted to do. i just needed help achieving it  
no  
someone talking to me like an adult  
entrepreneurs or different careers person to come into school and do a presentation  
none  
our rights as young workers, like minimum pay and the jobs we can do  
none  
more work experience - more variety  
a lesson looking around the website  
explain how to make a cv  
info about university and what you would need to get into uni  
no  
specific requirements for courses in university  
none  
to meet someone who has/had experience in the career  
someone to sit down and tell me whats best for me help me choose from my options  
none  
everything was helpful, nothing else really  
maybe a little more information on the courses that would be open to me if i achieved over my targets  
none i feel that all the information i needed was given to me  
none  
to take into a room and talk more about it  
visiting your house so you and your parents decide together  
none, it was all very helpful/ nothing else is necessary  
none had loads  
nothing  
everything to choose from, felt i only had options i knew about

## Year 11 Survey 2010

more information on courses at A level and at uni  
nothing i already decided what i wanted to do  
none  
made it more clear  
give us more different college courses  
nothing much i found what i needed  
brief outline from someone that works in the career  
i wanted a place in public services course but it was too late for me and i'm going to apply for Level 2 public services next year  
more information on apprenticeships  
i would have liked information regarding the career option if it is reliable for the future

### (Non supported)

#### Calderdale:

Information about which university courses accept which A - Levels  
Information about different careers like what career entailed  
Looking at job profiles of existing people - maybe giving an option on how they find their job  
What would happen in exams  
More about how my options at A - Level would effect my choices later on.  
More information like all the possible careers from Science, I.T, Maths and so on.  
Specific booklets on what I personally want to do during the future  
None  
None  
More info on what careers there are  
None  
<pre information about more jobs  
I would of liked more help to find a Saturday job  
No  
Getting told about more work experiences to do with what I want to do.  
All i needed was provided on my college's website  
More taster days  
Job Details  
none everything was in there  
N/A  
everything that i needed was covered  
more information about different types of jobs available  
what type of jobs you could do within a subject

i had enough information  
any information that was remotely relevant  
nothing  
pay and work hours - average  
none  
types of career that are available in certain subjects, job profiles  
more information from people who chose the route you are thinking about taking  
maybe given us an offer of some prospectus  
a clear, user friendly website, with info on all courses available for a certain career, which uni's they are at and details about the job  
- salary etc  
speakers who do the job  
none  
more information of what the courses had in store for us so we knew what to expect  
all the useful topics are covered  
none  
what jobs should we look for (what jobs are we likely to get and where do we find them)  
to be able to talk to a person who worked in that sector i was looking at  
a few university books would have been helpful so that i could have chosen my a levels properly  
more quizzes and questionnaires i need to know more of the jobs available

## Year 11 Survey 2010

the information provided was satisfactory

none

i would have liked to have known the class numbers of the subject i was most interested in before choosing to stay at Todmorden High as this class was then cancelled and i was lucky to get a place at Calderdale college

information about the courses so i had a variety to think about

people who reached to different careers and who could talk about it  
to have more info on the careers

### **Kirklees:**

Information on other subjects I could of taken

I was able to access any information I needed

None

What grades for uni you need for different subjects

Would i need to go onto further education, uni after ive finished college

None

i didnt use it

About the different courses available

What careers my chosen A Level subjects could lead me to.

More about what careers my option choices could take me into

not information just a bit of space to be able to think about it and not feel pressured

i didnt need anything

Specific information about certain careers

None

None that helped me alot

Someone who actually knows about my course

More information on careers and what you have to do

None

I would have liked to know the best place to work for students part time

A get organised booklet

I dont know

I want to go to college but i only applied for one and that didnt work out

All information was handed out

Information on other jobs that suit my hobbies/interests

Wages

More information on what qualifications are needed

More information about how GCSE's lead to A Levels and University

A level grades needed for that particular career

Uni Information

A list of qualifications of what you will need for certain jobs

I already knew what subjects i wanted to do and what college i wanted to go to so i didnt really need any information

What routes i could go down in a certain job.

The booklet was fine

Nothing else

Different places courses run

To have been shown some possible careers according to both my academic achievements and interests

more info on career types

Maybe that people who are in good careers come in and talk to a group that would of helped me to do some more research

More in depth information about individual career paths

a book on different careers and the grades you need to get there

None

The pay of certain careers

booklets and information on any careers we are interested in

none

The demand of the job you're looking for & information on how to get into it.

what A Level grades required to get on courses

## Year 11 Survey 2010

I would like a bit more information about apprenticeships in hairdressing and maybe a couple of places available to go for an apprenticeship

more information in a certain job

more websites available and for the information more easy to read, more simple language.

None

Videos to visualise the kind of thing to expect

List of possible careers choices and supporting A Level Choices

More information about courses at college

None

none

more awareness of choices and what courses to take.

more time with advisor

none, Lindsey provided me with lots of useful information

i had all the information i needed

None because i have always known what i wanted to be so i needed no help in finding a career for myself

What GCSE grades are needed for the specific university courses

Details of A Levels needed to study certain subjects at degree level

PSE lessons about careers

More reviews and past students opinions of what they did and if it is working out for them how they want it to

Nothing

More prospectuses to look through with personal advisor and parents

A guide for example if you get 5 A\* - C's in GCSEs what your predicted grades could be for A Level and what further ed/uni courses this could lead to in the reason being to be honest at this point we had no idea whether or not we were good enough to go on these careers we were so interested in. We didn't know if we were aiming too high or low.

An inside to jobs, more work experience

Don't know

If teachers told us more about past time jobs i could look at while at college

More on uni's and different ways of going about college

None it was very helpful

Perhaps offer more detailed explanations of specific courses, career path branches etc

Workshops at different places to get a 'flavour' of the careers available

useful info like hourly rates

more personal information directed to certain career prospects

None got plenty clear advice

Other jobs related to the ones i'm interested in, there was only a limited selection

nothing

I didn't need help, I knew what course i wanted to do and where.

None

### Q11

(Supported)

Calderdale:

nope

seeing the people more than once and listen to their opinions about their decision

no

nothing at all

make it clear how helpful the personal advisers are then it may make people more keen to visit

have the Connexions advisers available in school all the time rather than only specific days and times

be available in school more often

to offer more visual information

more sessions with the Connexions adviser

no

if the personal adviser is at school more

to put more websites in and to put more information in the careers library

there aren't much opportunities to do anything, there's no help for people who genuinely don't know what they want to do in life.

more regular meetings

## Year 11 Survey 2010

i don't think anything could be improved because the information was very helpful and interesting  
make sure people get more than one appointment to see them as i only had one at the beginning of year 11  
more assemblies about what is on offer  
no, not that i can think of, youre helpful friendly and welcoming  
events and confidence building

no  
i don't think that there are any other ways to improve the service as the students do get a lot of help and guidance from their p.a  
no  
no  
more careers advisers so more time is spent to help an individual  
well everything i was told was vey good service and advice was good  
no  
no

### **Kirklees:**

more meetings with young people in year 11

don't know

try harder

more interaction on a one to one basis

yes by getting students to come more often

not really

more meetings in small group

n/a

help with interview skills

no

people from connexions in monday to friday!

more than one connexions officer in a school would be helpful

no

by having more meetings with students

more detail

no

more information on jobs rather than courses at college

nope

more apprenticeships

give the pupil notes we have talked about during each session

try working with young people in schools

no

not really you cover most things so i am very satisfied

have lessons about the right courses young people could choose and how

encourage them more to work hard for their exams and perhaps set them targets if they aren't doing so well but want to go into further education

no this service is very helpful

no

to organise a meeting with a professional or someone doing a course at university that can discuss a specific course and its requirements

no

not have it in lesson times

nope all requirements of mine were met

give them a number or a way they can contact you out of school (not just internet)

see students individually abit more at least 4 or 5 times

everything is perfect

careers adviser has your current grades for each subject and also target grades

no, personally i think the service is very good and it helped me alot

not really

n/a

see them more and also don't see them when they've got their GCSE lessons or coursework going on

no

## Year 11 Survey 2010

no they were brilliant

no

make sure you have booklets of everything you are able to choose from

offer more websites which have details on courses, jobs etc

try to get more than one career adviser in school so that there is always someone to talk to

no

no

more information about the service in school

no the service is excellent

help them alot more as i struggled

no because there is a huge amount of good service to young people in school

more personal advisers in certain schools because some only have one

no

the adviser could be a bit more friendly and can speak to the student clearly and understand the student

i found the service was given to me was very good to help young people i think they need to know they course they are interested in the course

no i would just like to say thankyou for the support and advice given to me over the years

you do not need to improve your service as it is well organised and young people benefit from it

### (Non supported)

#### Calderdale:

PArt time job finding help

more meetings

No

Advisors visiting more odten !

We should have meetings with career advisors more often

No

Should more options

Maybe to have more personal meetings with year 10 and 11 students to help them make right career decisions,

More time should be given and more information provide in what careers there are

Start careers advise before students choose their options in year 9

More information

No

No

Increased availability of school personal advisors

Careers advisors should see the pupils more often

More lesons about it

Have a set day where a student has to go and see her.

Be more direct and tell it how it is about finding and getting a career

maybe have more assemblies

Explain the options available to us moer

create more competitions

don't know

in school more often

yes find them a job

improve work experience placemnets give students a choice

take on young people's opinions and do something about them

try to provide more information for people not wishing to stay at crossleys on their options

have more days when other companies come into school and give information

being a wider range of jobs

no

get more information lower down in school

maybe more appointments, i saw the adviser only once

make very occasional meetings compulsary, as otherwise young people are not motivated

train advisers to support your plans when they are actually realistic

none

## Year 11 Survey 2010

have more than one personal adviser so more people can be seen to  
none very very good  
more offices in smaller towns i.e. brighthouse  
more about how to get part time jobs etc  
more frequent talks  
give them a tiny bit more information, and make sure that the personal adviser tries not to insult anyone  
not sure  
overall i think the service provided is useful and very helpful and wouldn't change any of it  
no  
more connexions centres  
none  
employ people who know more about careers and courses

### **Kirklees:**

More time with each pupil  
No  
The Personal Advisor was not very friendly to approach which is funny because that's what she got paid to do. Employ friendlier and people who atually look interested in the student then if they might not. Thank you  
No  
Just make more information about other choices  
No  
More meetings over the year  
More meetings with the personal asvisor  
Offer more apprentiships  
Longer meetings  
I think people would feel more comfortable if the appointments were for one person not a group though i understand it is time consuming  
No  
Wider range of apprentices on any careers evenings  
See advisor more often  
No  
Just explain things a bit better  
See people personally at least one rather than in a group  
Have advisor more available  
More personal advisor at schools to see more people quickly and more time  
More information resources about colleges other than the prospectus  
Advertise your service more im schools so that younger pupils can speak to you in advance so they can be organised.  
Arranging a meeting with all students  
Help year 11's choose the suitable path towards university (because some universities require certain qualifications)  
No  
Have a full time careers advisor in each year  
Free goldfish with every booklet  
See the advisor more in the year  
Nope  
things more clearly  
Keep in touch more often  
Inform on jobs with full details  
Call pupils in every so often and talk to them about careers  
More resources on job types  
You're doing an excellent job, keep it up !  
Make sure each individual has a meeting with a personal advisor  
Make sure each pupil get an seperate interview as i never got one and eveyone else did.  
No they are good  
Start talking to them about careers from begining of year 9  
More often meetings  
Try and work around our goals no matter if the odds are against us, believe, achieve.  
no

## Year 11 Survey 2010

see the advisors more

By telling the advisor not to underestimate people.

Give options and information to students before ! they have chosen their A Level options as it could have an impact on the choices.  
more info

Yes, spend more time trying to encourage people to think about it, more lessons devoted to thinking about their future.

Need more time to choose because it's the rest of your life your deciding and sometimes the deadlines cut is short

More information sessions and available information

talk more to us

More meetings to talk about college and courses

Only talk to people who don't know what they want to do after school

Make more/arrange personal appointments with the pupils to help keep them on track with how/what they are doing

advisors should be in school more often, meetings should be longer

Have an understanding of the pupil and understand what they need from you.

The advisor could help a bit more with filling in applications forms for college as I was a little confused with the form service is good

Have more consultation and information talk

No

no

meet with them on a regular basis (eg- every two months or so)

Maybe a chance to talk to current students

no

More time allocated with each pupil to make an impact

No

More time spent on careers

No

Nope

No not really though make the place where you got to talk to the advisors more relaxed and comfortable because occasionally you felt like you were being interviewed. Makes it seem like a conversation that flows rather than an interview.

No

offer more help personally

Available on more hours after/before school maybe?

More regular meetings with students

Have more opinions from past students on what they did and of the college in their opinion is good/bad etc.

No

No

More one to one sessions with personal advisor and more resources for places out of the area.

For example I was really interested in Dentistry but I had no clue about it, when I looked it up in the connections library I would just see the uni's that offered it. It would have been good to have linked to our GCSES slightly so we feel more guided.

No it's fine

No

Visits from people to make presentations on what they do

Be able to have careers meetings more often if possible perhaps by having more than one advisor at each school

Have a permanent teacher or advisor in school

Be more realistic not get people's hopes up

No

Perhaps spend a little more time with each student getting to know them and therefore being better informed on their personality and capabilities in order to better advise them upon their future career

Nothing, besides what I have already pointed at.

More support

Have more regular meetings

Have more sessions in school - more appointments, make appointments compulsory

NO

make sure the information is relevant

No very helpful

More career advisors in schools

Have the first initial meeting then allow the student to approach the advisor if they want help. Not everyone does.

# Year 11 Survey 2010